

Data Privacy Statement VERBUND Tourismus GmbH

It is of great importance to VERBUND Tourismus GmbH that your personal data is protected and to inform you of how it is handled.

1. Name and address of the controller

Responsible for the processing of your data is: VERBUND Tourismus GmbH, Europaplatz 2, 1150 Wien („VERBUND “), contactable by telephone at: +43 (0)50 313-23 201, E-Mail: tourismus@verbund.com.

The contact details of the data protection supervisor are as follows: E-Mail: datenschutz@verbund.com.

2. Data processing “voucher orders and processing”

2.1 Scope of processing of personal data

In the course of your voucher order and processing, the following data will be collected: forename, surname, address, E-Mail address, telephone number, voucher code, date of issue, voucher value, bank details.

2.2 Legal basis for the processing of personal data

The legal basis for the processing of the data under point 2.1. is Article 6 (1) lit b GDPR and therefore the processing for the fulfilment of a contract.

The provision of contact details by you is voluntary; however, if you do not provide this data, VERBUND will not be able to process your voucher order accordingly and will not be able to provide you with a voucher.

2.3 Purpose of data processing

The personal data listed in point 2.1 will be processed by VERBUND for the purpose of ordering a voucher and for further contract processing (conclusion of the contract, sending and redeeming the voucher, billing, etc.).

2.4 Duration of storage

We process your data as long as necessary for the order and contract processing, and in addition, as long as there are legal retention periods or warranty and limitation periods are still open.

2.5 Recipients of data

For the processing of personal data, we use service providers (e.g. IT service providers) who, according to our mandate and in accordance with our instructions, may also have access to personal data in order to be able to provide the commissioned services. Your data will not be passed on to third parties for their own purposes without your consent.

3. Your rights

In principle, you are entitled to the rights of access, rectification, deletion, restriction, data portability, revocation and objection with regard to your data stored by us. If you believe that the processing of your data violates data protection law or that your data protection claims have otherwise been violated in a way, you can complain to us at datenschutz@verbund.com or to the data protection authority.

As of: 12/1/2018